

DJO Nordic Warranties



| Brand | Device Name | Warranty Duration | Serialized Y/N |
|-------------|--|--------------------|----------------|
| DONJOY | Custom Braces (Defiance, OA Defiance) | 10 Years | Yes |
| DONJOY | - Associated Soft Goods | 6 Months | No |
| DONJOY | Rigid Braces (Armor, 4titude, FullForce, ACL Everyday, OA Adjuster, OA Assist etc) | 1 Year | No |
| DONJOY | - Associated Soft Goods | 6 Months | No |
| DJ/AC/PC | Walkers | 6 Months | No |
| DJ/AC/PC | - Associated Soft Goods | 6 Months | No |
| DJ/AC/PC | Post-Op Bracing (IROM, TROM, Splints, Arm Slings etc) | 6 Months | No |
| DJ/AC/PC | - Associated Soft Goods | 6 Months | No |
| DJ/AC/PC | Neoprene/Drytex products | 6 Months | No |
| DJ/PC | Soft goods | 6 Months | No |
| DJ/AC/PC | Ankle Braces | 6 Months | No |
| DJ/AC | Cold Therapy | 3 Months | No |
| Empi | Advance Dynamic ROM (Splints) | 1 Year | No |
| CefarCompex | Electrotherapy Stimulators (Primo Pro, Easy, Energy, Mi Theta 600 etc) | 2 Years | Yes |
| CefarCompex | Electrotherapy Electrodes | 20-40 applications | No |
| CefarCompex | Electrotherapy Cables and other accessories | 6 Months | No |

At DJO, our return policy is congruent with industry standards, with some products enjoying extended guarantees. Our products have a limited warranty from the date of purchase (see table above) against defects in materials and workmanship. Normal wear and tear during the usage of a product is not considered a defect.

Before returning or exchanging any product, please call our service department at +46 40 39 40 27 or make an agreement with your local sales rep. They will assist you with further product specific return policies. Please notice that the freight for returning the goods is on the customer's expense.

Non-warranty returns will be accepted within 90 days from date of purchase - the product and packaging needs to be unused.